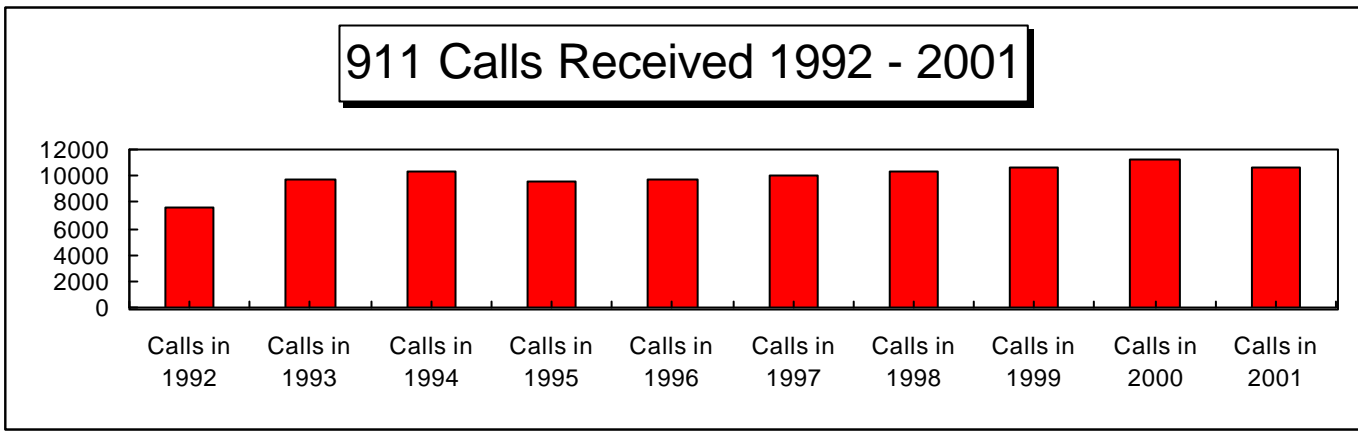
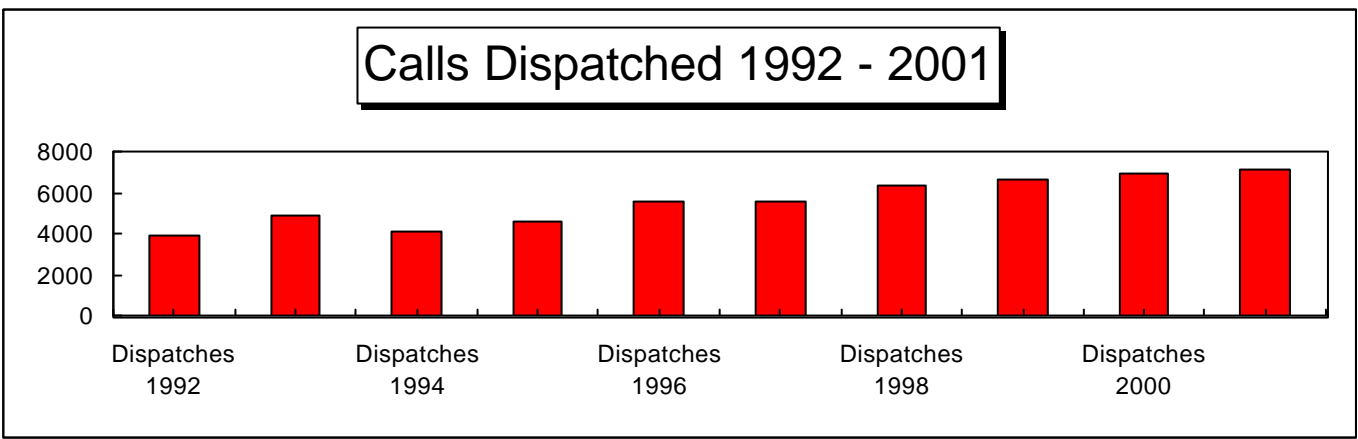


Calls in 1992 7523
 Calls in 1993 9763
 Calls in 1994 10396
 Calls in 1995 9540
 Calls in 1996 9651
 Calls in 1997 9964
 Calls in 1998 10372
 Calls in 1999 10632
 Calls in 2000 11178
 Calls in 2001 10651



Dispatches 1992 3915
 Dispatches 1993 4902
 Dispatches 1994 4143
 Dispatches 1995 4578
 Dispatches 1996 5564
 Dispatches 1997 5562
 Dispatches 1998 6384
 Dispatches 1999 6602
 Dispatches 2000 6955
 Dispatches 2001 7124



Admin Calls 1999 49,980
 Admin Calls 2000 57,731
 Admin Calls 2001 59,960

